

NEED HELP?

● MESSAGE US

+31 (0)418 51 60 28

Prefer to call or email?

Call the same number or email info@horse-watch.nl
www.horse-watch.nl



Full manual

All app functions: sharing, detection, recordings and more



Online help

Solutions for the most common issues

TIPS & TRICKS

SOLVING PROBLEMS

- 1 No image in the app?**
Message or call us — usually it's something small that's fixed quickly.
- 2 Image stuck loading or spinning?**
Is the switch set to ON and is the camera sufficiently charged?
- 3 Still no image?**
Check that you still have data on your SIM at prepaid.horse-watch.nl
- 4 No camera in the app?**
You're probably logged in with the wrong account. Log out and back in with the account on the sticker.
- 5 Camera seems to be "asleep"?**
That's normal: the camera saves power and wakes up on motion or as soon as you open the app. Up to 4 people can watch at the same time.

Never activate **cloud storage** in the app — it uses a huge amount of data and becomes a paid subscription after 30 days. Want to save footage? Use a memory card (up to 128 GB).

STILL STUCK?

Don't change any settings or reset the camera — call or WhatsApp us at +31 (0)418 51 60 28.



MANUAL · EN

HORSE WATCH TRAVEL 4G EU

Quick start in three steps.

01

STEP 1

INSTALL THE UBOX APP



Scan to download

Or search "UBox" in the app store

- 1 Download the **UBox** app (App Store or Google Play).
- 2 Open the app after installation.
- 3 Log in with the details on the sticker below. The camera is already in this account.

YOUR LOGIN DETAILS

02

STEP 2

TURN ON THE CAMERA

- 1 First **fully charge** the camera via the USB-C port with the supplied cable (5V charger).
- 2 Slide the switch to **ON**. The blue light turns on; the camera connects to 4G within a minute. The SIM card is already installed.
- 3 Open the UBox app — your camera is online and ready to use.

Battery: 3000 mAh

Approx. 8 hours of continuous viewing, up to 21 days standby. Away longer? Connect a **power bank** or **solar panel**. Tip: magnetic strips let you hang the power bank next to the camera.

PORTS & SWITCH



03

STEP 3

MOUNT THE CAMERA

Choose a mount: **magnetic plate** with adhesive strip, **magnetic bracket** (steel wall) or **screw bracket**. Mount the camera high, with a clear view of your horse — 120° viewing angle, 5 m night vision without visible light. Vehicle parked for a long time? Take the camera along in its case.

FRONT



ON THE BRACKET



Do not reset

Never press the **reset button** (R) next to the switch. This removes the camera from the app and requires a full reinstallation.