



FULL MANUAL · EN

# TRAVEL 4G EU

**Compact 4G camera with UBox app**

*All app features in detail — sharing, detection, storage and more.*

# CONTENTS & HOW IT WORKS

The Horse Watch Travel 4G EU is a small camera with a **built-in 4G SIM card**. No router, no wifi: hang it up, switch it on and watch via the **UBox app** — at home, on the road and at competitions, anywhere in Europe. The quick start in the box gets you online in three steps. This manual then explains all the app's features.

**1****Camera by your horse**

Compact, battery-powered, with motion sensor and night vision. The SIM card is already inside and active.

**2****UBox app on your phone**

Logged in with the account on your sticker. The camera is already added; up to 4 people can watch at the same time.

**3****Energy-efficient**

The camera sleeps and wakes on motion or as soon as you open the app. This way the battery lasts up to 21 days.

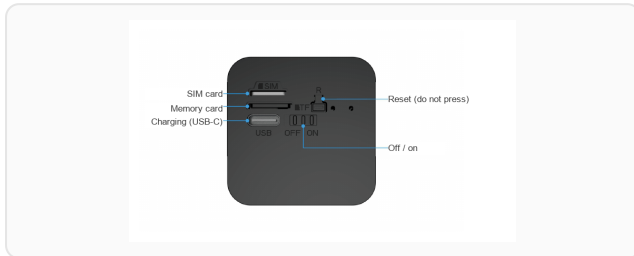
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# THE CAMERA: CONNECTIONS & BATTERY



Bottom: SIM card, memory card, USB-C, switch and reset



Front: motion sensor, light sensor and lens

## Switching on and off

Slide the switch to **ON**. The blue LED turns on and the camera looks for a 4G connection within a minute. Set the switch to **OFF** if you won't use the camera for a while.

- **Blue LED** — on: camera is on and connected. Flashing: connecting. Off: camera is off or the battery is empty.

## Charging

- 1 Connect the included USB-C cable to a **5V charger** (phone charger) or a power bank.
- 2 Fully charge the camera **before first use**. You can see the battery level in the app next to the camera.
- 3 You can leave the camera **on charge permanently**, for example on a power bank in the trailer or on the solar panel.

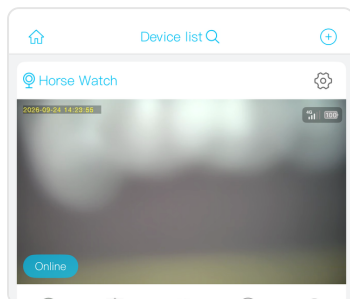
### How long does the battery last?

3000 mAh: about 8 hours of continuous viewing, up to 21 days standby with motion detection. The more often the camera wakes up (lots of motion, high sensitivity, long live viewing), the faster the battery drains. Tip: hang a power bank with magnetic strips next to the camera.

### Do not reset

Never press the reset button (R) next to the switch. This removes the camera from the app and requires a full reinstallation by Horse Watch.

# THE APP: OVERVIEW & LIVE SCREEN



Device list with your camera

## Device list

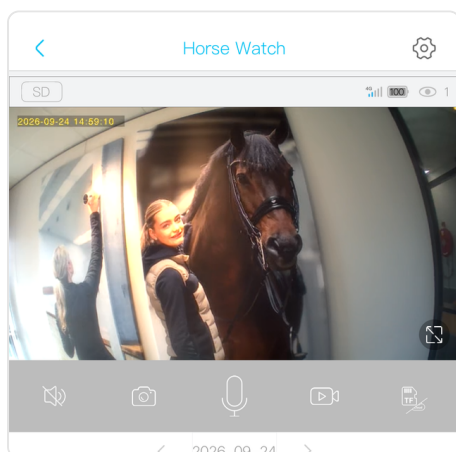
After logging in, you'll see your camera with the status **Online**. Tap the image to watch live. In the top right of the card is the **gear icon** for the camera's settings.

Below the image are five buttons:

- **Share** (first icon) — share the camera with others, see chapter 3.
- **Bell** — turn notifications for this camera on or off.
- **Refresh** — reconnect the camera.
- **Play** — watch back recordings, see chapter 5.
- **Help** — customer service from the app maker. Call us instead.

At the bottom of the app are four tabs: **Device** (cameras), **Cloud video** (do not use), **Customer Service** and **Me** (your account).

You don't need the "Add a Device" button: your camera is already linked to this account.



The live screen with the buttons below the image

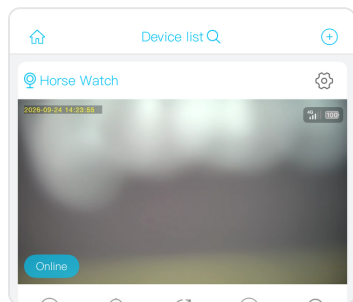
## Live screen: the buttons below the image

-  **Sound**  
Speaker on or off: hear what's happening near your horse.
-  **Photo**  
Takes a screenshot and saves it to your phone.
-  **Talk**  
Hold to speak through the camera, for example to reassure your horse.
-  **Video**  
Records the live image to your phone until you tap again.
-  **Cloud / SD**  
Switches the source for playback. Leave it on **SD** (top left of the image).

Top right of the image you'll see the 4G signal, battery level and how many people are watching (eye icon).

# SHARING THE CAMERA WITH OTHERS

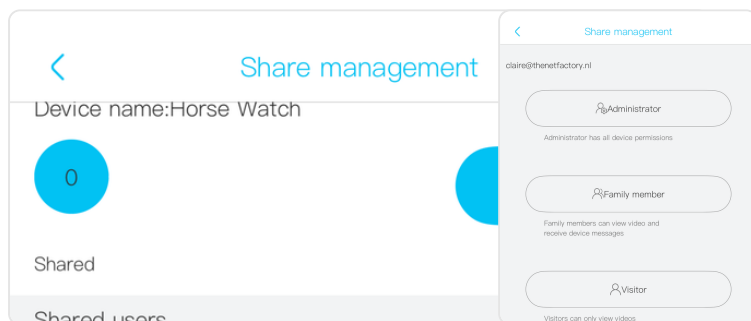
Want your partner, instructor or stable mate to be able to watch too? Share the camera from your account. That way nobody needs to know your password, and you can always revoke access again.



The share icon is the first button below the camera

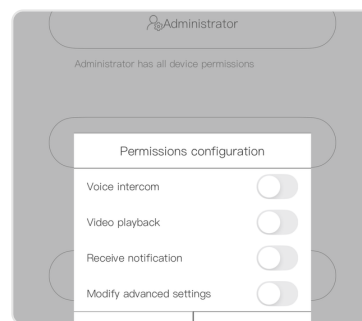
## How to share the camera

- 1 Have the other person first install the **UBox app** and create their **own account** (email address + password, confirmed by email).
- 2 In your device list, tap the **share icon**, the first button below the camera. This opens **Share management**.
- 3 Tap **Share** and enter the **email address** the other person registered with. Tap **Next**.
- 4 Choose a **role** for the other person (see below) and confirm.
- 5 The other person opens the app and sees the camera in their own device list.



Share management > Share

Choose a role



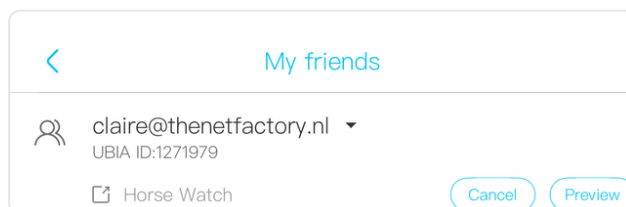
Customize: set permissions individually

## Which role do you give?

- **Visitor** — live viewing only. Good for most guests.
- **Family member** — watch live and receive notifications.
- **Administrator** — all permissions, including changing settings. Only for someone you fully trust.
- **Customize** — choose yourself: talk through the camera, watch back recordings, receive notifications, change settings.

## Overview and stopping sharing

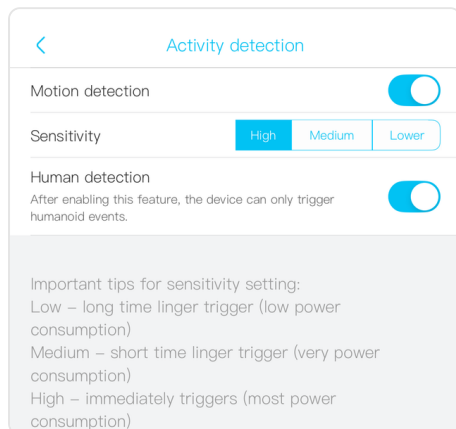
Under **Me > My friends** you'll see who you're sharing with. Tap **Cancel** next to a person to stop sharing. Never share your own login details; always share through the app.



Me > My friends: stop sharing with Cancel

# MOTION DETECTION & NOTIFICATIONS

The camera has a **motion sensor (PIR)** with a range of about 5 metres. When the sensor detects motion, the camera wakes up, saves a clip to the memory card and sends a notification to your phone. It then goes back to sleep to save battery.



*Gear icon > Activity detection*

## Turning detection on or off

- 1 In the device list, tap the **gear icon** next to your camera and choose **Activity detection**.
- 2 Turn **Motion detection** on or off.
- 3 Choose the **Sensitivity**:
  - **Lower** — only reacts to sustained motion. Few notifications, most battery-efficient setting.
  - **Medium** — reacts to brief motion. A good middle ground.
  - **High** — reacts instantly. Most notifications, shortest battery life.

### Turn off "Human detection"

If this switch is on, the camera **only reacts to people** and ignores your horse. For Horse Watch it should therefore always be **off**.

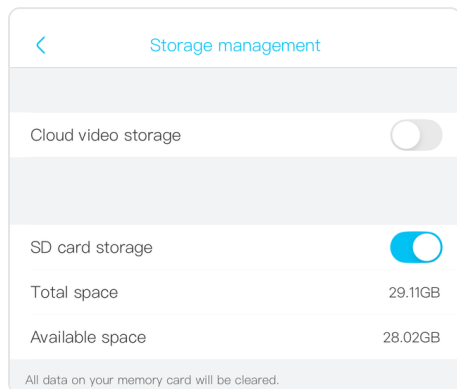
### Our advice

Want to be able to **watch back** what happened, for example overnight in the stable or during the journey? Turn detection **on** and use a memory card: every motion is recorded automatically. If you don't have a memory card, turn detection **off** (this is how we deliver the camera by default) and watch live whenever you want. On the road in the trailer everything moves: choose **Lower** so you're not overwhelmed with notifications.

## Notifications on your phone

In the device list, tap the **bell icon** below your camera to turn push notifications on or off. You'll then get a message for every detected motion. Also check that the UBox app is allowed to send notifications on your phone (your phone's settings).

# RECORDINGS: MEMORY CARD & PLAYBACK

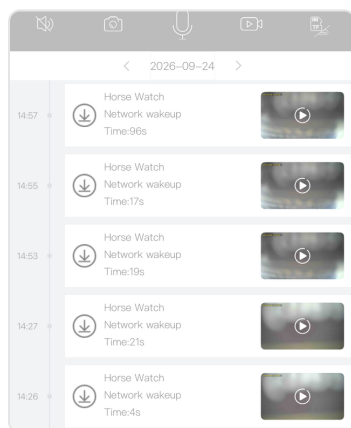


*Gear icon > Storage management*

## Inserting the memory card

- 1 Switch the camera **off** (switch to OFF).
- 2 Slide a **microSD card** (Class 10, max. 128 GB) into the card slot next to the SIM card until it clicks into place. Switch the camera on again.
- 3 Tap the **gear icon > Storage management**. Turn on **SD card storage** and, the first time, tap **Format SD card**.

Here you'll also see the total and free space. Always leave **Cloud video storage off**. When the card is full, the oldest recordings are automatically overwritten.



*Recordings by day, with download button*

## Watching back recordings

- 1 In the device list, tap the **Play** button below the camera, or open the live screen and scroll down.
- 2 Check that **SD** is shown top left (not cloud). Use the arrows next to the date to browse to the day you want.
- 3 You'll see a list of clips by time, each with a preview image. Tap a clip to play it.
- 4 Want to keep a clip? Tap the **download icon** to the left of the clip; it will be saved to your camera roll.

Photos and videos you take yourself via the live screen are saved directly to your phone's camera roll.

## Deleting recordings

Tap **Select** above the list, check the clips and choose **Delete**. To delete everything at once, **format** the memory card in the settings.

### Do not activate cloud storage

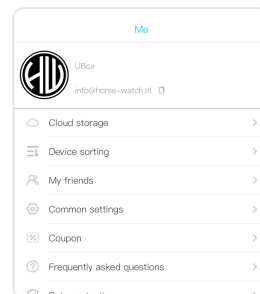
Never activate cloud storage in the app: it uses huge amounts of data from your SIM card and becomes a paid subscription after 30 days. A memory card does the same job without using data.

# ACCOUNT, PASSWORD & SETTINGS

## Changing your password

- 1 Open the **Me** tab (bottom right) and choose **Account Management**.
- 2 Choose **change password**, enter the old password and the new password twice.
- 3 Log in again on your other phones or tablets with the new password.

Forgot your password? Tap **Forgot** on the login screen; you'll receive a reset email at your account's address. Can't figure it out? Call or message us.



*Me tab: My friends, Account Management, Network diagnosis*

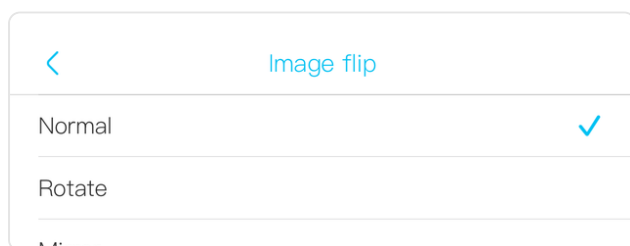
## Multiple users

The account on your sticker works on multiple phones at once. Want others to watch with their own account? Use **sharing** (chapter 3).

## Flipping the image

Is the camera mounted upside down, for example on the ceiling of the trailer? Straighten the image in the app:

- 1 Tap the **gear icon** next to your camera and choose **Image flip**.
- 2 Choose **Rotate** (180° turned). **Mirror** flips left/right; **Mirror and rotate** does both.



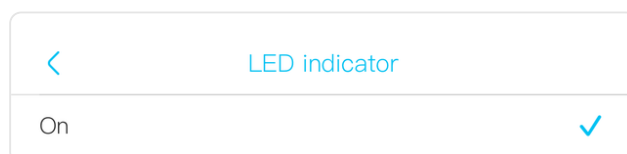
## Other camera settings

- **Night vision mode** — **Normal** automatically switches on night vision in the dark; **Night vision mode** keeps it on all the time. The infrared light is invisible to your horse.
- **Device ID and firmware** — we need these if you call us about a fault.
- **Network diagnosis** (Me > Network diagnosis) — tests the 4G connection.
- **Profile photo** — tap the figure icon in Me to choose your own photo or logo.

## Turning off the LED

The blue LED shows that the camera is on. Does it distract your horse in the dark? Turn it off:

- 1 Tap the **gear icon** next to your camera and choose **LED indicator**.
- 2 Choose **Off**. The camera keeps working normally, only the LED is off.



# TROUBLE-SHOOTING

## Camera offline or no image

- 1 Is the switch set to **ON** and is the blue LED lit? Off = camera is off or empty: charge it first.
- 2 Does the LED flash for a long time? The camera can't find 4G. Move it to a spot with better coverage, not behind thick metal.
- 3 Still nothing? Check whether there's still **data** on your SIM card via [prepaid.horse-watch.nl](https://prepaid.horse-watch.nl).
- 4 Switch the camera off and back on after 10 seconds. Wait a minute.

## Image loads slowly or stutters

- 1 Too many viewers at once (max. 4) or a weak 4G signal. Have the others close the app and try again.
- 2 Are you watching over mobile data yourself? Also check your own phone's signal.

## Too many or no notifications

- 1 Lower or raise the detection sensitivity (chapter 4).
- 2 No notifications? Check the bell icon next to the camera and your phone's notification settings.

## Battery drains quickly

- 1 Lots of motion or high sensitivity makes the camera wake up often. Set detection to Lower or Off.
- 2 Long live viewing uses the most power. Use a power bank on the road.

### Never reset

Do not reset the camera with the button next to the switch. Can't figure it out? Don't change anything and call or WhatsApp us: +31 (0)418 51 60 28.

# SPECIFICATIONS & CONTACT

|                      |                                |                    |                              |
|----------------------|--------------------------------|--------------------|------------------------------|
| Network              | 4G via built-in SIM card (EU)  | Battery            | 3000 mAh                     |
| App                  | UBox (iOS & Android)           | Continuous viewing | ± 8 hours                    |
| Image                | 3 MP Full HD                   | Standby            | up to 21 days                |
| Viewing angle        | 120°                           | Charging           | USB-C, 5V / 1.5A             |
| Night vision         | ± 5 m, 940 nm (invisible)      | Memory card        | microSD, 4–128 GB (optional) |
| Motion sensor        | PIR, ± 4–5 m                   | Dimensions         | 42 × 55 × 43 mm              |
| Audio                | Two-way (microphone + speaker) | Weight             | ± 180 g                      |
| Simultaneous viewers | max. 4                         | Operating temp.    | –30 to +60 °C                |

## In the box

Camera, magnetic plate with adhesive strip, magnetic bracket, screw bracket with screws, USB-C cable, storage case and the quick start guide. Optional: memory card, solar panel, power bank.

**Need help? We're happy to help**

● MESSAGE US

**+31 (0)418 51 60 28**

Mon–Fri 9:00–17:00 · WhatsApp monitored

**Prefer to call or email?**

Call the same number or email [info@horse-watch.nl](mailto:info@horse-watch.nl) · [www.horse-watch.nl](http://www.horse-watch.nl)