

NEED HELP?

● MESSAGE US

+31 (0)418 51 60 28

Prefer to call or email?

Call the same number or email info@horse-watch.nl
www.horse-watch.nl



Full manual

All app functions: sharing, detection, recordings and more



Instruction videos

See step by step how to set up the camera



Online help

Solutions for the most common issues

TIPS & TRICKS

SOLVING PROBLEMS

- 1 No image in the app?**
Message or call us — usually it's something small that's fixed quickly.
- 2 Image stuck loading or spinning?**
Is the modem on? Do you see signal bars and the network name on the display?
- 3 Modem on, but camera offline?**
Check that the green light on the camera is on.
- 4 Still no image?**
Check that you still have data at prepaid.horse-watch.nl
- 5 Heading to an FEI event?**
Don't forget the consent form — see the QR card in your order or on our website.

Never activate **Tapo Care** — it uses a huge amount of data.

STILL STUCK?

Don't change any settings or reset the camera — call or WhatsApp us at +31 (0)418 51 60 28.



MANUAL · EN

HORSE WATCH PRO

Quick start in three steps.

AN EYE ON YOUR HORSE

01

STEP 1

INSTALL THE TAPO APP



Scan to download

Or search "Tapo" in the app store

- 1 Download the **Tapo** app (App Store or Google Play).
- 2 Open the app after installation.
- 3 Log in with the details on the sticker below.

YOUR LOGIN DETAILS

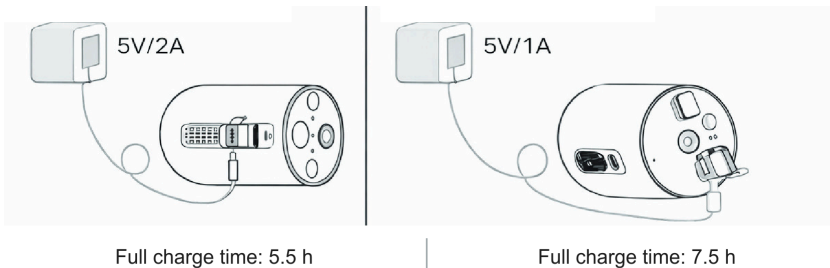
02

STEP 2

TURN ON MODEM & CAMERA

- 1 Press the power button for a few seconds until both devices turn on.
- 2 The modem display lights up. After a few minutes **Horsewatch** appears and the network switches from a cross to bars.
- 3 The green light on the camera turns on. The first time this may take a few minutes.
- 4 Open the Tapo app and tap "**Horse Watch**" to watch live.
- 5 Place the modem within **30 m** of the camera, where the 4G signal is good. Power it via power bank, solar panel or socket.

CHARGE BEFORE USE



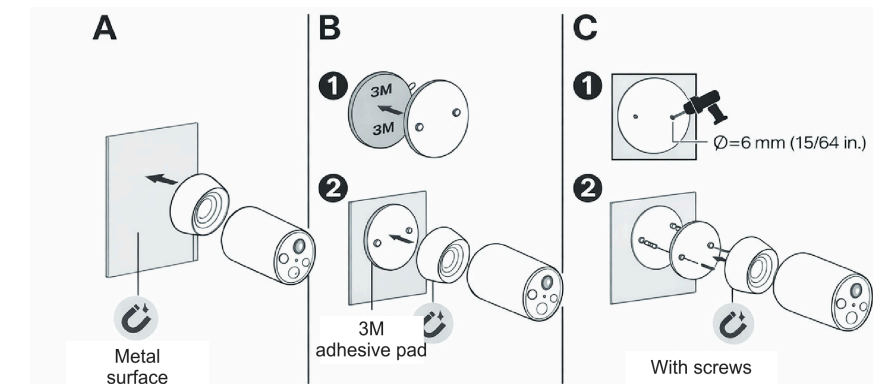
03

STEP 3

MOUNT THE CAMERA

Choose the mount that suits your spot and turn the camera to the desired direction in the app.

CHOOSE YOUR MOUNT — A, B OR C



Do not reset

Never press the reset button below the grey cover — see warning sticker. Activation requires a full reinstallation by Horse Watch.