

NEED HELP?

● MESSAGE US

+31 (0)418 51 60 28

Prefer to call or email?

Call the same number or email info@horse-watch.nl
www.horse-watch.nl



Instruction videos

See step by step how to set up the camera



Online help

Solutions for the most common issues

TIPS & TRICKS

SOLVING PROBLEMS

- 1 No picture in the app?**
Message or call us — usually something small we can fix fast.
- 2 Image keeps spinning or won't load?**
Is the camera on and charged enough?
- 3 Still no picture?**
Check your SIM's data balance at prepaid.horse-watch.nl
- 4 No camera in the app?**
You're probably logged in with the wrong account. Log out and back in with the account on the sticker.
- 5 Going to an FEI event?**
Don't forget the consent form — see the QR card in your order or on our website.

Never activate **Tapo Care** — it uses a huge amount of data.

STILL STUCK?

Don't change any settings or reset the camera — call or WhatsApp us at +31 (0)418 51 60 28.



MANUAL · EN

HORSE WATCH PRO 360 4G

Quick start in three steps.

AN EYE ON YOUR HORSE

01

STEP 1

INSTALL THE TAPO APP



Scan to download

Or search "Tapo" in the app store

- 1 Get the **Tapo** app (App Store or Google Play).
- 2 Then open the app.
- 3 Log in with the details on the sticker below.

YOUR LOGIN DETAILS

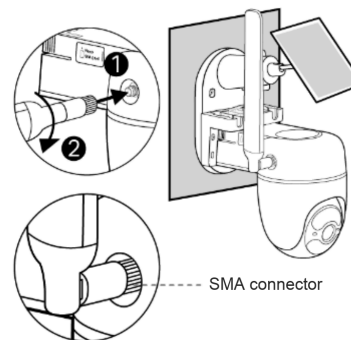
02

STEP 2

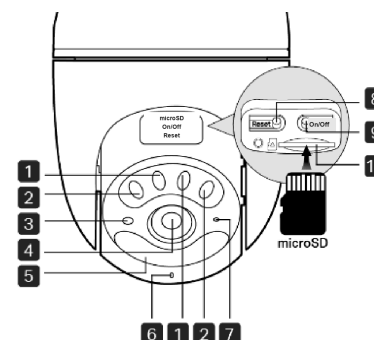
TURN THE CAMERA ON

- 1 Screw the **antenna** clockwise onto the SMA-connector and point it up for the best 4G signal.
- 2 Open the rubber cap and hold the **power button 3 sec.** until the camera turns on. Don't press the taped-over reset button beside it.
- 3 Open the Tapo app — your camera is online and ready to use.

ATTACH ANTENNA



POWER & MICROSD



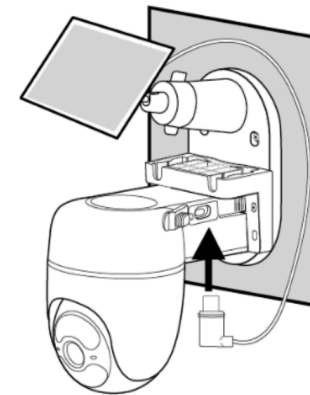
03

STEP 3

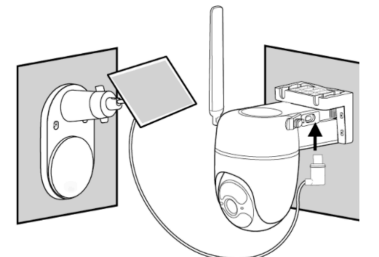
PLACE THE CAMERA

Mount the camera with the supplied bracket. Camera and solar panel can go **together** on one bracket (option 1) or **apart**, with the panel in the sunniest spot (option 2). Magnetic base? Then use a steel surface.

OPTION 1 · JOINT



OPTION 2 · APART



Do not reset

Never reset the camera with the button under the black seal (with sticker). It removes the camera from the app and needs a full reinstall.